

Southern Nevada

SLP

SENIOR LAW PROGRAM

2024

ANNUAL IMPACT REPORT



A Year of Impact

Dear Friends and Supporters,

In 2024, I have seen countless seniors who walked through our doors in search of help, hope, and justice. I think of the woman who needed protection from physical and financial abuse by a caregiver, the veteran fighting to keep his home, and many families seeking peace of mind through powers of attorney and estate plans. Each of their stories fuel our mission at the Southern Nevada Senior Law Program.

This year, we also launched our mobile Health Care Power of Attorney Workshops, which allowed us to connect directly with seniors in underserved communities, bringing much-needed resources and legal assistance right to their doorsteps. These workshops have been a game-changer, allowing us to extend our impact and provide support where it's needed most.

Thanks to our dedicated team, volunteers, and supporters like you, we provide life-changing legal services to seniors who had nowhere else to turn to. Together, we've empowered seniors to reclaim their rights and make their voices heard.

Thank you for helping us help more seniors. Your continued support makes all the difference.

With gratitude,



Diane Fearon

Executive Director

Southern Nevada Senior Law Program



Our Mission

The Southern Nevada Senior Law Program's mission is to **ensure justice for seniors with the greatest economic and social need.**

Since 1978, we have been empowering seniors who are 60 years or older with no-cost, quality legal services in Southern Nevada. The cornerstone of our mission is helping our clients live with honor and dignity.

2024 Highlights

Enhanced our Senior Advocate Pro Bono Program

With the addition of retired Judge William “Bill” Voy as the Director of Pro Bono Program, SLP continues to strengthen our pro bono program. This year, we welcomed 24 additional pro bono attorneys, bringing our dedicated roster to 72 – strengthening SLP’s ability to serve vulnerable seniors in Southern Nevada.

Launched our mobile Health Care Power of Attorney (HCPOA) Workshops

We are meeting our seniors where they are at! This year, we partnered with various senior and community centers to launch our mobile HCPOA Workshops. Powered by the increase of our pro bono attorney roster, we were able to provide 147 seniors with free one-on-one appointments at locations that are most convenient to them.

Added More Staff Attorneys

Through an increase in IOLTA grant funding from the Nevada Bar Foundation, SLP was able to add 2.5 attorneys and 1 paralegal in 2024. We now have a total of 7 attorneys serving the legal needs of our at-risk seniors.

Celebrated our 3rd Annual SLP Salutes Senior Advocates Event.

On October 23, 2024, we welcomed over 260 attendees to recognize the generous pro bono attorneys who support our mission. We also acknowledged Justice Krystina Pickering and Mariteresa River-Rogers, Esq. for their exceptional community service throughout their careers.

Increased SLP's number of direct service hours by 28%

As we added more attorney capacity in 2024, we were able to accept more complex client matters – such as Elder Abuse and Exploitation referrals from Adult Protective Services (APS) and Wrong Discharge Action referrals from the Nevada State Long-term Care Ombudsman Program (LTCOP).

Invested in staff training to better serve our clients

Through targeted staff training in 2024, we've equipped our teams with the skills and knowledge to enhance the client experience, ensuring that our seniors receive compassionate, effective, and high-quality legal support. Our staff were trained on a variety of topics, including: the Clark County Public Guardians Office, Emotional Intelligence in the Workplace, the Nevada State Contractors Board, Public Entitlements, and Cybersecurity.

Strengthened community ties with Educational Outreach partnerships

We had the privilege of serving over 5000 seniors in 2024 between our direct legal services and educational community outreach events. Collaborating with over 43 community partners, SLP brought important information and resources to our seniors throughout the valley. In addition to providing free one-on-one legal services, we also delivered presentations to both our seniors and community partners such as Powers of Attorney for Health Care and for Finance, how to avoid ID Theft and Scams, Fraud Prevention, and how to recognize and respond to Elder Abuse and Exploitation.



Our Impact at a Glance

Southern Nevada Senior Law Program's impact this year reflects the dedication and hard work of our team.

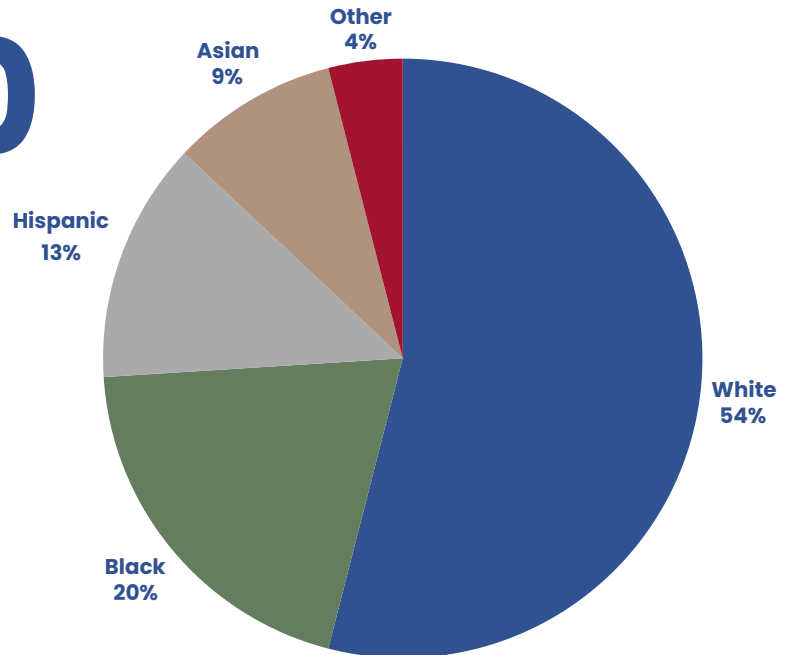
From one-on-one legal support to educational outreach, we've made a tangible difference in our community
- *one senior at a time.*

2024 Numbers

2,232 number of clients served

74 average age of our clients

\$28,200
average income



29%
disabled

ethnicity of our clients

15%
veterans

12%
food insecure

How We Help

1,523

ESTATE PLANNING

322

EVICCTIONS
HOUSING

167

SCAMS
FRAUD
CONTRACT DISPUTE

127

INCOME
PUBLIC BENEFITS

44

GUARDIANSHIP

53

ABUSE

24

UTILITIES

17

CIVIL LITIGATION

2,123

assisted without
litigation



109

represented in
litigation



7,367

community
outreach
participants

584

workshop
participants

77

DPOAHC
workshops with
pro bono attorneys





Senior Success Stories

Every success story at Senior Law Program is a testament of the power of advocacy, support, and justice.



73-year-old Emma*, an immigrant from the Philippines, lost her Tricare insurance, leaving her without any health coverage, something that could be devastating for a senior like her. Fortunately, Emma came to Senior Law Program asking for assistance.

Emma has been able to enroll in Tricare as her primary insurance, which she qualifies for through her late husband's military service. To remain eligible for Tricare, she must also be enrolled in Medicare Part B.

When Emma went to Social Security to ask if staying in the Philippines for an extended period would affect her Medicare, a miscommunication occurred. Due to her thick accent, Social Security mistakenly thought she wanted to cancel her Medicare. A few days later, Emma received a letter confirming that her Medicare had been canceled, which then led to Tricare also notifying her that her coverage was no longer valid.

Senior Law Program submitted an urgent appeal to the Social Security, explaining the error. A letter of similar nature was also sent to Tricare. Within just 10 days, Medicare's cancellation was reversed, and Tricare followed suit.

For seniors, access to health insurance is not just a convenience but a lifeline. Sometimes it's literally a matter of life or death.

Thanks to the swift actions of Senior Law Program, Emma's Medicare Part B and Tricare coverage were reinstated, ensuring she kept access to the healthcare she depends on.

Senior Law Program plays a crucial role in making sure that seniors receive the benefits they're entitled to, preventing lapses in coverage that could endanger their health.

**names have been changed for privacy*



Robert*, an eighty-eight-year-old frail blind man, endured years of abuse and financial exploitation by his former live-in caregiver. After Adult Protective Services (APS) intervened, they referred Robert to Senior Law Program.

At his first meeting with Senior Law Program, Robert recalled being taken to an attorney's office years ago and asked to sign documents that were never explained to him. One of those documents had given control over his finances to the same individuals who later exploited him. Robert's trust was also amended without his knowledge.

Senior Law Program immediately helped Robert revoke his prior power of attorney. The agents who had controlled his finances then challenged the revocation in court, but after Robert's deposition, they withdrew their case.

When the attorney who drafted Robert's prior power of attorney refused to cooperate, SLP helped him file a complaint with the Nevada State Bar.

Beyond seeking justice, SLP is helping Robert reclaim control over his life—amending his estate plan to reflect his true wishes and negotiating a payment plan for the HOA assessments left unpaid during his exploitation.

Elder abuse is not just about physical harm—it often involves financial manipulation, coercion, and neglect. Many seniors suffer in silence, unaware of their rights or too afraid to seek help.

Senior Law Program stands as a shield against abuse, fighting to protect vulnerable seniors and restore their right to live with dignity, security, and peace.

**names have been changed for privacy*

Carrie*, a 66-year-old senior, reached out to Senior Law Program after being wrongly served with a seven-day eviction notice for nonpayment of rent, despite having receipts proving she had paid in full.

Harassed by her apartment management, SLP helped Carrie prepare a Tenant Affidavit. However, she panicked when she learned she had to file the document with the Las Vegas Justice Court and pay a \$71 filing fee—money she didn't have. Carrie informed SLP that she spent the last of her disability payment for the month to pay for a tank of gas in order to get to her appointment.



Without hesitation, Senior Law Program staff stepped in, covering the fee with reserve donation funds and ensuring her affidavit was filed electronically.

Too often, seniors face wrongful evictions or harassment from landlords who exploit their vulnerability, leaving them feeling powerless and alone.

The Senior Law Program provides vital support to our seniors in their fight against unlawful evictions and unfair landlords, and helping them secure their homes and preserve their independence.

**names have been changed for privacy*

Alazar*, a 70-year-old widower, is in fragile health and of very limited means. He is in the care of one of his daughters, who stepped in after another daughter was negligent of Alazar and his needs.

Alazar reached out to Senior Law Program because he needed to establish his powers of attorney and give his daughter the necessary authorities on an expedited basis. He also needed to remove his other daughter from any documents.

Alazar is originally from Ethiopia and is limited English proficient. Neither he nor his daughter own a car, and because he was recovering from a hip fracture, he was unable to take public transportation, including riding in a bus.

After his initial appointment, SLP learned about Alazar's hardship and were able to assist him through our [Transportation Fund**](#). This support ensured that Alazar didn't have to worry about getting to and from the SLP office while our attorneys helped him amend her estate plan.

Seniors struggle with more than just legal battles—they face barriers to necessary and basic needs like estate planning and reliable transportation. Without proper guidance, they risk losing control over their wishes and independence.

Senior Law Program works to ensure that every senior has access to the legal protections and support they need, so they can plan with confidence and move through life with security and dignity.



***our Transportation Fund is subject to grant funding
names have been changed for privacy

What's Ahead

Senior Law Program will continue to fight for seniors' rights, tackling new challenges, preventing exploitation, and ensuring access to justice and security for those who need it most.

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quality legal services. SLP attorneys offer support navigating their Social Security, Medicaid, Medicare, Wills, Healthcare POA, Evictions and Housing Exploitation and Abuse, and Consumer Assistance.

snslp.org

2025 Goals

EXPAND

the number of at-risk older adults served by SLP through direct legal assistance and through educational community outreach.

INCREASE

the number and service hours of Pro Bono Attorneys who help SLP help more seniors.

ENHANCE


our client demographics to align more closely with the demographics of our community.

BE RESPONSIVE

to our vulnerable seniors needing legal services by offering Expedited Appointments for urgent matters and maintaining a wait time of 90 days or less from client contact to client appointment.

SEEK ADDITIONAL FINANCIAL SUPPORT

to add capacity in carrying out our mission of ***empowering seniors through no-cost, quality legal assistance.***



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